

Dear Petalwink Customers

**RETURN FORM**

We hope that your purchase will bring many hours of enjoyment. We guarantee all Petalwink<sup>SM</sup> merchandise unconditionally. If you are not completely delighted with your purchase, please return it for a prompt exchange, credit, or refund of the product purchase price.

If you have any questions about returning items, please send us an e-mail at threetreesinc@hotmail.com.

If you wish to return an item, please follow these instructions.

- (1) Complete steps 1-3 below. Provide an address for refund or replacement shipment in the space provided (if applicable).
- (2) Pack this form, along with your items, securely in a corrugate box. Cut out the return address label on the right and affix it to your package.
- (3) Ship your package to us via UPS, FedEx or insured U.S. Mail for your protection.

Sorry we cannot accept COD packages.

**1 I AM RETURNING**

(USE THE SHADED REASON CODE LIST IN THE NEXT COLUMN TO DETERMINE REASON CODE)

QTY	PRODUCT CODE	PRODUCT NAME	COLOR	SIZE	REASON CODE	PRICE

RETURN TOTAL (            )

**2 I AM ORDERING**

QTY	PRODUCT CODE	PRODUCT NAME	COLOR	SIZE	PRICE

ORDER TOTAL

**3 PAYMENTS** (Complete only if balance due to Three Trees, Inc.)

Enclose your payment(s) as indicated below.  
 Make checks payable to: Three Trees, Inc.  
 Do not send cash.

RETURN TOTAL	(            )
ORDER TOTAL	
SUBTOTAL	
SHIPPING & HANDLING <small>(SEE WEBSITE FOR COSTS)</small>	
SALES TAX	
BALANCE U.S. CURRENCY ONLY	



PetalwinktheFairy.com<sup>TM</sup>

Contact us for return:  
 threetreesinc@hotmail.com

**RETURN REASONS**

**SERVICE**

- 01 Arrived too late
- 02 Wrong item shipped
- 03 Component of item missing
- 04 Item missing
- 05 Poorly packaged/  
contents damaged
- 06 Damaged by carrier

**FIT/SIZING**

TOO SMALL	TOO LARGE
30	40 Crotch
31	41 Chest
32	42 Waist
33	43 Sleeve length
34	44 Across shoulders
35	45 Neck
36	46 Garment length
37	47 Hip
38	48 Overall

**QUALITY**

- 11 Manufacturing defect
- 12 Too expensive
- 13 Not as pictured
- 14 Not as described
- 15 Garment fabric
- 16 Dislike color
- 17 Color faded or bled
- 18 Quality expectation not met

**OTHER REASONS**

- 61 Duplicate gift
- 62 Changed mind
- 63 Inappropriate for child's age
- 64 Ordered in error
- 65 Related to return of other item
- 66 Purchased wrong size
- 71 Other

**ADDRESS FOR REFUND OR REPLACEMENT SHIPMENT**

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE, ZIP \_\_\_\_\_

DAYTIME PHONE \_\_\_\_\_

↓ If balance is due to customer:

REFUND CHECK	If your order was paid for by check, money order, or gift certificate, or was a gift, a refund check will be generated and sent to the address you indicate above.
CREDIT CARD CREDIT	If your order was a credit card purchase, a credit will be sent to your credit card company. Please allow up to 2 billing cycles for the credit to appear on your statement.